

**Doyle, Dan**

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**From:** MacDonald, David  
**Sent:** Friday, September 23, 2011 11:36 AM  
**To:** AfterIreneCT  
**Subject:** FW: IRENE COMMENTS

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**From:** Halanator@aol.com [mailto:Halanator@aol.com]  
**Sent:** Friday, September 23, 2011 11:31 AM  
**To:** MacDonald, David  
**Subject:** IRENE COMMENTS

ALTHOUGH CL&P HAD PLENTY OF ADVANCED NOTICE ABOUT THE STORM, THEY WERE DEFINITELY NOT PREPARED. WE HAVE SOME OF THE HIGHEST ELECTRIC RATES IN THE COUNTRY AND SHOULD EXPECT BETTER SERVICE AND RESPONSE TIME.

WE HAVE WELL AND SEPTIC AND WERE LUCKY TO OBTAIN A HOTEL ROOM WHEN OTHERS WERE NOT.

THEY NEED TO PRIORITIZE HOMES ON SEPTIC AND WELL.

THEY NEED TO BE BETTER STAFFED

THEY ARE VERY WELL PAID AND THEIR POOR RESPONSE AND HANDLING OF THIS SITUATION WAS TOTALLY UNACCEPTABLE.

**WE HAD TO STAY IN HOTEL FOR 6 NIGHTS AT A COST OF OVER \$1,000.00 WHICH THE INSURANCE COMPANY DID NOT REIMBURSE.**

**THANKS FOR ATTENTION IN THIS MATTER**